

Are Sears Outlet products under warranty?

We offer the manufacturer's original warranty on everything that we sell – same as your regular Sears retail stores. Warranties do not apply for cosmetic damages.

We also sell Sears Protection Agreements that extend service and repair for either three or five years, depending upon the length of protection you may decide to purchase. In addition, the Protection Agreement provides for free annual preventative maintenance.

What kinds of price values do you offer?

We offer 20% to 60% off regular retail prices on almost everything in the store, Everyday! We also run promotions that often provide the customer with much deeper discounts.

Nobody beats our prices, guaranteed, or you get 50% off the difference.

What do you carry in your stores?

We carry refrigerators, laundry and dryers, dishwashers, ranges, built-in cook tops, TVs, lawn tractors, mattresses, fitness equipment, and game tables, as well as some tools and accessories.

The brands that we carry include Kenmore, Craftsman, Whirlpool, Maytag, Fisher & Paykel, LG, GE, Sealy, Sony, Samsung, NordicTrack, and more.

What is the condition of the product? Do you sell new appliances?

The product is either new, one-of-a-kind, out-of-box, discontinued, used, or scratched and dented (meaning some slight cosmetic damage).

Regardless of condition, all products are tested at a Sears repair facility.

Do you offer payment options?

We are a full service retailer offering Credit, Delivery, and Installation Services, as well as Protection Agreements. We accept applications for Sears credit cards during time of purchase.

What hours are your stores open?

Generally speaking, Sears Outlets are open from 9am until 9pm Monday–Saturday, and 10am until 7pm on Sunday; but the each store may have different

operating hours so you should check on the “Find an Outlet Store” feature on the Sears Outlet webpage to view the stores hours for your desired location.

What is the Sears Outlet Promise?

It is our commitment to you, the customer, that you will not find a better value in price or quality.



The banner features the Sears Outlet Promise logo on the left, which consists of a silver oval with a green and blue gradient background. The text "THE SEARS OUTLET PROMISE" is written in blue and white. To the right of the logo, there are five columns of text on a blue background, each describing a benefit of the promise. A small URL is located at the bottom center of the banner.

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| Save 20-60% (or more) of regular retail prices everyday on almost everything in the store | Nobody beats our prices—guaranteed or get 50% off the difference | Manufacturer's original warranty included on everything we sell | Full service retailer offering credit, delivery, installation* and protection agreements | Knowledgeable service with a smile, guaranteed |
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*<http://www.sears.com/itsseasblock>